

## Recycling Facilities Re-Open

Valley Vista Services of Orange County has made the best effort to protect our employees, customers, and the communities we serve during the COVID-19 pandemic. Back in April, recycling sorting facilities temporarily shut down to ensure the safety of frontline workers handling potentially dangerous materials. We are pleased to inform the City of Cypress that recycling sorting facilities have re-opened and are operating at full capacity. VVSOC has resumed recycling routes and will no longer be co-mingling the waste stream. **Please continue separating all trash and recyclable materials into their appropriate bins, and scheduling any extra waste pickups as bulky item pickup service.**



## Economic Impact of COVID-19

We understand that COVID-19 continues to disrupt lives and affect our local business owners. While the business community embarks on the process of rebuilding, Valley Vista Services of Orange County is here to help. Modification of service frequency may be an option to help in reducing expenses. **If you are experiencing hardship due to COVID-19, contact our Customer Service Department at (714) 380-5450 to discuss options.**

## EASY On-Call Pickups Bulky Item & E-Waste Collection

VVSOC offers On-Call Bulky Item Collection service for commercial businesses and multi-family residences to dispose of items that are too large to fit into the standard trash bin, including appliances and/or E-waste. Multi-family residences are allotted two (2) items (per unit) picked up at no charge, per year. *Some acceptable items to have picked up are:*

### Appliances

Stoves  
Washers  
Water heaters  
Dryers  
Refrigerators

### Furniture

Sofas  
Tables  
Rugs  
Mattresses  
Desks

### E-Waste

Televisions  
Computers  
Monitors  
Fax machines  
Printers

To schedule a bulky item and/or electronic waste pickup, an authorized person(s) must place the request at least 24 hours in advance to ensure pickup on the next regularly scheduled bulky item collection day, which is on Wednesdays. Please do not leave items out for collection without calling to schedule a pick-up and receiving confirmation. **Requests can be submitted directly online at [ValleyVistaServices.com/Bulky-Item](http://ValleyVistaServices.com/Bulky-Item) or by calling our Customer Service Department at (714) 380-5450.**

**Please Note:** VVSOC does not collect Household Hazardous Waste (HHW), which includes anti-freeze, paint, automotive products, pesticides, cleaners, solvents and other dangerous substances. **For information on how to dispose of these types of material, please call (714) 834-4000 or visit [OCLandfills.com/Hazardous/Bus](http://OCLandfills.com/Hazardous/Bus).**

## Construction & Demolition (C&D) Recycling

If you are currently working on a remodel, construction or demolition project, many of the precious resources you come into contact with can be recovered. VVSOC currently collects and recycles materials such as wood, metal, film plastic, asphalt, carpet (clean), drywall and concrete. Depending on the amount of waste and type of materials being disposed of, our waste professionals can help recommend the most appropriate dumpster for the job. **Temporary Bins and Roll-Off Rentals** come in all sizes, including 3-Yard, 10-Yard, 26-Yard, and 40-Yard to help meet your project needs.



If you have a C&D project and would like to recycle your debris, submit your request for a free quote and recommendation to [ValleyVistaServices.com/Dumpster-Rental](http://ValleyVistaServices.com/Dumpster-Rental).

## Save the Trees Sign Up for Paperless Billing

*Even the small things can make a huge difference by reducing mailbox clutter and helping the environment.* Commercial customers have the opportunity to opt for VVS's paperless billing process, where the same detailed information and quality service is provided along with the convenience of paying your bill online. You can view your invoice, make a payment (using Visa or Mastercard) or avoid the process all together by signing up for Autopay. *It's easy, convenient, and helps the environment too!* **To sign up for paperless billing, make a payment, or sign up for autopay go to [myvvs.com](http://myvvs.com) and register today, or call our Customer Service Department at (714) 380-5450.**



## Business Waste Reduction

**Looking for ways to reduce your waste?** Speak to a professional who can help identify those areas in your business where waste can either be prevented or reduced. Whether it is packaging materials, office supplies, breakroom food scraps, old electronics, or gardening waste, the chances of



those items being able to be reduced in consumption and their materials recycled is very high. VVSOC has a team of experts who conduct *FREE waste assessments*, provide *on-site training and technical assistance*, and educate *business owners and residential property managers* of the most current State Recycling Mandates affecting them. **To schedule a FREE consultation with our Recycling Coordinator, please call (626) 855-5539, and for information on California's Recycling Laws go to [ValleyVistaServices.com/Recycling](http://ValleyVistaServices.com/Recycling).**

## Holiday Schedule

Collection Service will not run on these holidays:

- New Year's Day
- Memorial Day
- Independence Day
- Labor Day
- Thanksgiving Day
- Christmas Day

If your regular collection day falls on or after one of these holidays, pick up will be delayed one day. Excluding holidays, our normal business hours are Monday through Friday 8 am - 5 pm and Saturday 8 am - 1 pm.

Follow VVS  
for Updates!



@ValleyVistaServices



@ValleyVistaSvcs



Valley Vista Services, Inc.



@ValleyVistaServices



**VVSOC Office**  
8891 Watson Street  
Cypress, CA 90630

[ValleyVistaServices.com](http://ValleyVistaServices.com)  
[customerservice@myvvs.com](mailto:customerservice@myvvs.com)

**(714) 380-5450**