

CYPRESS - RESIDENTIAL - SUMMER 2020

Recycling Facilities Re-Open



Valley Vista Services of Orange County has made the best effort to protect our employees, customers, and the communities we serve during the COVID-19 pandemic. Back in April, we announced that recycling sorting facilities were temporarily shutting down to ensure the safety of frontline workers handling potentially dangerous materials. We are pleased to inform the City of Cypress that recycling sorting facilities have re-opened and are operating at full capacity. VVSOC has resumed recycling routes and will no longer be co-mingling the waste stream.

Please begin separating all trash, recyclable materials, and green waste into their appropriate containers and place outside for pickup no later than 6 a.m. on your regular trash day.

Disposing of Used PPE

As we continue to wear disposable gloves and masks to protect ourselves, please remember to properly dispose of used Personal Protective Equipment (PPE) in the trash bin. Littering of these types of materials not only pollutes the environment but also poses a serious threat to human health and safety. We are encouraging residents to make smart decisions to help us all stay safe and healthy during these unprecedented times. **For more information on COVID-19 and local resources, please visit [OCHealthInfo.com/NovelCoronavirus](https://www.ochealthinfo.com/NovelCoronavirus), or you can also call the Orange County COVID-19 hotline at (833) 426-6411 and text "OCCOVID19" to 888777 to receive free text message updates.**



Drive in, Drop Off! - HHW & E-Waste Disposal

We understand that many people are using this time at home to clean out their homes, garages, and attics, which is why we want to remind how important proper disposal of hazardous materials is. Please remember that items such as batteries, paints, cleaners and old electronics need to be separated from your regular waste and taken to your local Household Hazardous Waste (HHW) Collection Center. *OC Waste & Recycling (OCWR) has four locations where Orange County residents can drive in and drop off their household hazardous and electronic waste at no charge.*

Orange County Collection Centers:

- ▶ Anaheim Collection Center
1071 N. Blue Gum Street • Anaheim 92806
- ▶ Huntington Beach Collection Center
17121 Nichols Street • Huntington Beach 92647
- ▶ Irvine Collection Center
6411 Oak Canyon • Irvine 92618
- ▶ San Juan Capistrano Collection Center
6411 Oak Canyon • Irvine 92618



Orange County HHW Collection Centers continue to operate during the COVID-19 pandemic during normal business hours: **9 am - 3 pm, Tuesday through Saturday** (closed on major holidays and during rainy weather)

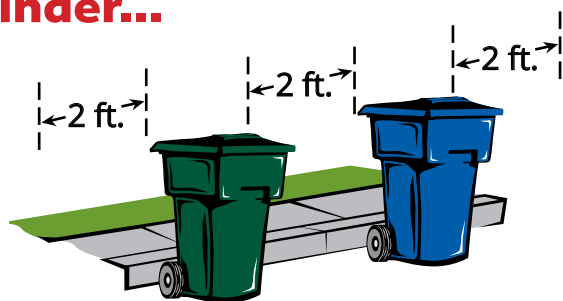
IMPORTANT: OC Waste & Recycling Strongly Recommends the Use of Face Covers

As OCWR continues to provide an essential service to businesses and residents, the use of face covers is strongly recommended. In response to the COVID-19 pandemic and in conformance with guidance and recommendations from the California Department of Public Health and Orange County Health officer, OCWR is requesting that face covers and appropriate social distancing be used by anyone entering County landfills and HHW Collection Centers, or when coming into contact with OCWR employees.

Also, please note that the **Materials Exchange Program (MEP)** is closed until further notice in order to prevent the spread of COVID-19. **For more information, visit [OCLandfills.com](https://www.oclandfills.com).**

Just a Reminder...

Space It



Give at least two (2) feet of clearance on all sides.

Park It

Cart should be on the street with the wheels against the curb, and the front of the cart facing the street.

Close It

Lids should be fully closed to allow for proper pick-up.

On-Call Bulky Waste Pickup

VVSOC offers Cypress residents On-Call Bulky Item Collection service to dispose of items that are too large to fit into the standard trash cart, including appliances and/or E-waste. Examples of bulky items include discarded furniture (*chairs, sofas, mattresses, box springs, and rugs*) and appliances (*refrigerators, washers, dryers, water heaters, dishwashers, and other similar items.*)



Residents may request On-Call Bulky Pickups of two (2) items per year at no charge. Pickup requests must be placed at least 24 hours in advance, to ensure pickup on the next regularly scheduled bulky item collection day, which is on Wednesdays. Please do not leave items out for collection without calling to schedule a pick-up and receiving confirmation.

To schedule a Bulky Waste Pickup, submit your request online at ValleyVistaServices.com/Bulky-Item or call our Customer Service Department today at (714) 380-5450.

Stay Tuned for Fall 2020 Events

Out of an abundance of caution, many of the community events scheduled for this summer in City of Cypress have been suspended to protect the public's health and safety amidst the COVID-19 pandemic. While we are all eager to get back to regularly participating in community events, maintaining the welfare of the community is of the utmost importance to City of Cypress and VVSOC. As new safety guidelines for hosting public gatherings develop, we will do our best to keep you informed. For now, please stay tuned for events coming soon in the Fall and Winter! **For the latest updates on upcoming calendar events, including virtual, check CypressCA.org regularly.**

Increase Notice

At VVSOC, we consider it one of our responsibilities to be as cost efficient as possible. We have always worked to provide our customers with the best in service at the lowest cost. Unfortunately, costs for labor, equipment, maintenance, landfill fees and other related expenses continue to increase. To help offset some of this cost, which is out of our control, and to provide for changes in the Consumer Price Index, we have requested and the City of Cypress has authorized a rate adjustment which will be effective **July 1, 2020**. As always, we promise to continue our efforts to provide you with the very best of service and value. *Thank you for being a valued customer with VVSOC.*

Holiday Schedule

Collection Service will not run on these upcoming holidays.

- Independence Day
- Labor Day
- Thanksgiving Day
- Christmas Day

If your regular collection day falls on or after one of these holidays, pick up will be delayed one day. Excluding holidays, our normal business hours are Monday through Friday 8 am - 5 pm and Saturday 8 am - 1 pm.

Follow VVS
for Updates!



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@ValleyVistaServices



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