

New Statewide Mandatory Organic Waste Collection: SB 1383

Beginning next year on January 1, 2022, California's *Short-Lived Climate Pollutants Law (SB 1383)* will go into effect and will require organics waste recycling in nearly every jurisdiction, including residential. The measure requires a 75 percent reduction in statewide disposal of organic waste by 2025.

What is organic waste?

Organic waste includes food waste, green waste, landscaping and pruning waste, nonhazardous wood waste, and food-soiled paper. Please note, however, that multifamily dwellings with five or more units organics recycling is specific to landscape waste only (not food waste).



All single-family home residents and multifamily complexes will be required to participate in curbside collection service of organics and properly sort their organic waste into the correct containers.

VVSOC will provide education to all residents about the new collection requirements, including what materials to put in curbside bins. Stay tuned for updates regarding how SB 1383 will affect your collection service via upcoming newsletters, direct outreach, and social media. **For more information, please visit CalRecycle.ca.gov/Organics/SLCP.**

Roll-Out Service

Roll-out or "backyard service" is when VVSOC will bring containers to the curb to be serviced and then returned to the backyard for you. It is typically for difficult-to-service residential premises and for customers who are unable to bring out collection carts themselves.

For those customers who can certify that they are disabled and have no able-bodied person residing in their household, this service can be requested at no additional charge. *Proof of disability will be required.* For all other roll-out service requests, there will be an additional fee.

To sign up for VVSOC Roll-Out Service, please submit your request at ValleyVistaServices.com/Contact-Us.



Rainy Season Pickups

Storms with heavy rainfall may cause debris to be washed onto the street or flow into waterways. Help prevent pollution caused by spillage from waste, recycling or green waste carts by taking the following steps:

- ✓ Be aware of potential stormwater runoff in and around your property.
- ✓ Place bins at least two feet away from the curb so that they are not in the stormwater runoff area.
- ✓ Place bins back on your property immediately after being serviced to prevent bins from getting washed away.

If you are unable to locate your bin after heavy rains, please contact us at ValleyVistaServices.com/Contact-Us.



Coming Soon

The VVS mobile app is almost here! We have been behind the scenes working diligently to develop a mobile application that will enable you to manage every aspect of your account service, right from the palm of your hand. Our app will allow you to take control of all your waste and recycling needs with customizable self-service features such as:

- Bulky pickup scheduling
- Bin rentals
- Service changes
- Live chat support
- Bill pay
- Service notifications
- News and Alerts



Our Android and iOS compatible app will even have a built-in **Recycling Wizard** to help answer all those questions about where and how to dispose of certain materials. We are very excited for this new tool, which will help you stay even more connected with us. **We will keep you updated when it's ready to launch!**

Don't Trash it, Donate it!

When considering what to do with old furniture, appliances, or other household items that are still usable and in working condition, consider donating them. This can be very helpful to others, while also minimizing the amount of materials headed to the landfill. Here are some suggestions:

For clothing, toys, bikes, collectibles and small household items, donate to a local rummage sale fundraiser that may be sponsored by a school or church, or donate your items to a non-profit organization such as Goodwill Industries. There is a donation center located at **10650 Walker Street** in City of Cypress, or you can find more Goodwill locations throughout Orange County at OCGoodwill.org.

Larger household items such as furnishings, appliances and fixtures (cabinets, lighting, plumbing, doors and windows) are accepted by Habitat for Humanity of Orange County ReStores, an operation that takes new and gently used items. Pick-up service for multiple large item donations is also available. **To learn more about this program, contact Habitat OC ReStores at (714) 434-6202 or go to HabitatOC.org/DonateToRestore.**

Holiday Tree Pickups

REMINDER: VVSOC will collect and recycle holiday trees placed curbside on your regularly scheduled collection day until Friday, January 15, 2021. Trees must be cut into lengths no longer than 6 feet and must be stripped of all lights, ornaments, tinsel, garland and flocking. After this seasonal service has ended, holiday trees and other foliage must be cut down to fit into the standard 96-gallon green waste container (with the lid closed). **If you have any questions, please contact us directly at ValleyVistaServices.com/Contact-Us.**



Bulky Item Collection

VVSOC provides On-Call Bulky Item Collection service for residents to dispose of items that are too large to fit into the standard trash cart, including appliances and/or E-waste. Examples of bulky items include furniture (chairs, sofas, mattresses, box springs, and rugs) and appliances (refrigerators, washers, dryers, water heaters, dishwashers, and other similar items.)



Residents may request On-Call Bulky Pickups of two (2) items per year at no charge.

Pickup requests must be placed at least 24 hours in advance, to ensure pickup on the next regularly scheduled bulky item collection day, which is on Wednesdays. Please do not leave items out for collection without scheduling a pickup and receiving confirmation. **To schedule a Bulky Item Pickup, email an itemized list to vvbulky@myvvs.com or submit your request directly at ValleyVistaServices.com/Bulky-Item.**

Holiday Schedule

Collection Service will not run on these holidays:

- **New Year's Day**
- **Memorial Day**
- **Independence Day**
- **Labor Day**
- **Thanksgiving Day**
- **Christmas Day**

If your regular collection day falls on or after one of these holidays, pick up will be delayed one day. Excluding holidays, our normal business hours are Monday through Friday 8 am - 5 pm and Saturday 8 am - 1 pm.



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