



Valley Vista Services, Inc.

Waste Disposal and Recycling Division

Welcome to Valley Vista Services-Your New Waste Collection Provider!

Dear Valued Customer,

We are excited to announce that, beginning September 1, 2025, Valley Vista Services (VVS) will officially take over residential trash, recycling, and organic waste collection for the City of Diamond Bar.

Since 1957, VVS has been committed to delivering reliable waste collection services with a strong focus on customer satisfaction, environmental responsibility, and community engagement. We are honored to serve the residents of Diamond Bar and look forward to providing high-quality, dependable service to your community.

To ensure a smooth transition, we are working closely with the current residential waste hauler, Waste Management (WM). Beginning June 2, 2025, VVS began replacing WM carts with new VVS carts. The cart exchange will last until August 15th. Your service day will remain the same.

VVS will officially begin residential waste collection on Tuesday, September 2, 2025. Due to the Labor Day holiday, service will be delayed by one day during the first week, as our offices will be closed on Monday, September 1, 2025.

For details on rates and services, please refer to the rate sheet included with this letter.

We appreciate your trust and look forward to serving you. If you have any questions, please don't hesitate to contact our customer service team.

Welcome to Valley Vista Services!



Valley Vista Services

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