



Valley Vista Services, Inc.

Waste Disposal and Recycling Division

Dear Valued Customer,

We are excited to officially welcome you to Valley Vista Services! Beginning September 1, 2025, VVS will proudly serve as your new waste, recycling, and organics collection provider.

To get started, help us keep your account up to date by using the VVS online portal. You can pay your bill, set up autopay, go paperless, and more, all in one place. To access your online account, go to ValleyVistaServices.com/pay and enter your account number and access code.

Account Number: XXXX

Access Code: XXXX

If you previously had autopay set up with Waste Management (WM), please be aware that your payment information will not be transferred to VVS. For security reasons, we are unable to access or carry over any payment details from WM. If you arranged automatic payments through your bank, we recommend contacting your bank to cancel those payments to WM to avoid any future confusion.

Please note that Monday, September 1 is Labor Day, and in observance of the holiday, all services during the first week will be delayed by one day. For example, Monday customers will be serviced on Tuesday, Tuesday customers on Wednesday, and so on.

To support Diamond Bar's participation in the State of California's SB 1383 organics recycling law, VVS will begin delivering kitchen food pails during your first month of service. These pails are designed to help you collect food scraps in your kitchen before transferring them to your green organics cart for service.

By now, all Diamond Bar customers should have received their new VVS carts for trash, recycling, and organics. If you are missing any carts or have questions about your service, don't hesitate to reach out.

It is a privilege to serve Diamond Bar; we are dedicated to delivering the dependable service you expect and deserve.

Sincerely,

Valley Vista Services



Valley Vista Services

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Korean & Mandarin
Translations



Valued Customer
Address Line Number One
Address Line Number Two