



Valley Vista Services
Waste Disposal and Recycling Division

17445 E. Railroad Street,
City of Industry, CA 91748
626-855-5501
DBresidential@myvvs.com

SERVICE DAY CHANGE NOTICE

Dear Valued Resident,

August 2025

Valley Vista Services (VVS) is honored to have the opportunity to serve your community as your new residential waste hauler. We are committed to providing reliable, efficient, and environmentally responsible service, and we look forward to working with you to keep your neighborhood clean and thriving.

We are writing to inform you that, starting September 25, 2025, your service day will be changing from Tuesday to Friday. This adjustment is part of our ongoing route optimization efforts to enhance efficiency and better serve your community. To ensure a smooth transition, during the week of September 22, we will service your carts on Tuesday, September 23, and Friday, September 26. After which your regular service day will be Fridays.

Please ensure your carts are placed out for service by Thursday evening for Friday collection, or no later than 6:00 AM on Friday.

If this is an HOA master-billed account, residents are not responsible for direct billing. All service requests—such as bulky item pickups, household hazardous waste collection, and cart exchanges—must be submitted by your HOA property manager on your behalf.

If you have any questions or need assistance, please don't hesitate to contact us at 626-855-5501 or via email at DBresidential@myvvs.com.

Thank you for your understanding and support as we begin serving you as your new waste hauler. We are excited to provide you with the reliable service you deserve!

Sincerely,
Valley Vista Services



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www.valleyvistaservices.com

