



February 1, 2026

Valley Vista Services, Inc.

Subscription Order

To Our Valued Walnut Customer:

Valley Vista Services, Inc. takes great pride in their work to keep the environment clean and protected for the future. Your participation in waste reduction practices and buying products made from recycled content are integral components of a sustainable society, and we thank you for your efforts.

Customers will be charged the rates shown below on a quarterly basis, billed at the beginning of the period. To request additional services or if you have any questions or concerns, please do not hesitate to call Valley Vista Services, Inc.'s customer service department at (800) 442-6454, Monday through Friday 8 a.m. to 5 p.m. or Saturday 8 a.m. to 1 p.m.

Basic Service Fee (billed quarterly):

\$101.79/Quarterly (\$33.93/month)

Basic Service Fee With Senior Discount (billed quarterly):

\$66.15/Quarterly (\$22.05/month)

Basic Service Fee With Low Income (billed quarterly):

\$91.62/Quarterly (\$30.54/month)

Standard household family services include:

- One 96-gallon refuse cart
- One 96-gallon organic cart
- One 70-gallon commingled recyclables cart
- Smaller containers upon request. If you have space limitations, you may request 70 or 35 gallon containers
- Unlimited On-Call bulky item and electronic waste collection.
- Weekly household batteries collection
- Up to (3) Personal waste barrels will be serviced at no charge on your regular service day.

Additional Services: Available upon request

Additional Containers Beyond Basic Service, each:

Refuse cart (96 gal)	\$38.61/quarter (\$12.87/month)
Refuse cart (70 gal)	\$33.09/quarter (\$11.03/month)
Refuse cart (35 gal)	\$27.57/quarter (\$9.19/month)
Organics cart (96 gal)	\$22.08/quarter (\$7.36/month)
Organics cart (70 gal)	\$16.56/quarter (\$5.52/month)
Organics cart (35 gal)	\$11.04/quarter (\$3.68/month)
Recyclables cart	no charge

Container Size Exchange (beyond 1 per year):

\$25.31/exchange

Roll-out Service (hauler moves cart to/from curb):

For Elderly/Disabled	no charge
For non-Elderly/Disabled	\$39.97/month
Over 200 feet, Unpaved, or Steep	contact customer service

Additional Services:

Senior Discount for All Services A discount for all residents who meet the following criteria: 1) Head of household 2) 65 years of age or older

Low Income Discount for All Services A discount will be granted to those residents who meet the following criteria: 1) Must meet a total annual income of \$27,225.00 or less provided with proof in the form of a tax return filed for the previous year, utility bill and a valid California driver's license or identification card.

Roll-out/Backyard Service This service means Valley Vista Services, Inc. brings containers to the curb to be serviced by collection vehicle and returned to the backyard for an additional fee. No charge for residential customers who certify they are not able-bodied or are elderly (over the age of 65) and have no able-bodied person residing in their household. This service is for difficult-to-service residential premises (such as hills or cul-de-sacs) or for any customer who requests this service.

Annual Curbside Clean-Up Event VVS will conduct an annual Clean-Up Event within the entire Franchise Area on a scheduled pick-up day. VVS will collect unlimited amounts of bulky items and covered electronic devices that do not fit into your containers, free of charge. You will be notified of the Clean-Up two weeks in advance. Examples of bulky waste include discarded furniture (such as chairs, sofas, mattresses, box springs, carpets and rugs); appliances (including refrigerators, ranges, washers, dryers, water heaters, dishwashers, plumbing, small household appliances); electronic equipment (such as stereos, televisions, computers, and VCRs and other similar items).

Bulky Item Collection VVS will provide unlimited on-call bulky item collection service to residents at no additional charge. Each resident must call VVS in advance of their regularly scheduled collection day and schedule a special collection of large bulky items. Bulky items consist of those items too large to fit into the standard collection cart like refrigerators and couches or items such as computer, keyboards, monitors or electronic devices banned from landfills. Each resident is eligible for this service on an on-call basis. Residents may also place bulky and electronic waste out at the curb during the annual curbside collection event mentioned in this newsletter.

Household Hazardous Waste VVS will not collect Household Hazardous Waste (HHW). This includes anti-freeze, paint, automotive products, pesticides, cleaners, solvents and other dangerous substances. If these items are identified in your trash, your cart will be tagged with a non-collection notice and will not be collected until HHW is removed. For more information on ways to dispose of these types of material in a safe and legal manner, please call 888-CLEANLA or visit www.888cleanla.com.

Universal Waste Universal waste (U-waste) is a category of hazardous waste containing substances such as mercury, lead, cadmium, and copper that are harmful to humans and the environment. Common examples include batteries and certain electronic devices. In general, universal waste may not be discarded in solid waste landfills. VVS will collect U-waste for you. Simply place batteries in a clear zip-top bag on top of your recycling cart for curbside pickup.

Holiday Schedule Valley Vista Services, Inc., observes the following holidays:

New Years • Memorial Day • Independence Day • Labor Day • Thanksgiving Day • Christmas Day

If your collection day falls on or after the holiday, your collection will be delayed one day. If an observed holiday falls on a Saturday or Sunday, there will be no change in your service day. Regular collections will occur on all other holidays not listed.

Holiday Tree Collection VVS will collect your holiday tree placed at curbside on your regular scheduled collection day for two weeks after December 26. You must remove all ornaments, garland, tinsel, flocking and stands.

Clean-up Bin When conducting home improvement projects call Valley Vista Services for a temporary bin. We offer clean up bins in many sizes to assist you with yard clean-up, household clean-up, garage clean-up or small construction projects. To request a "clean-up bin" please contact our customer service department at 800-442-6454.

Cart Placement Place your wheeled cart(s) in the street on either side of your driveway, with the wheels against the curb and the front of the cart(s) facing the street. Keep each cart at least two (2) feet away from ANY obstructions such as vehicles, trees, shrubs, posts, and other containers. Make sure cart lids are fully closed to allow for proper pickup and prevent spills. Overfilled carts or carts with lids that are not completely closed cannot be picked up. Place all trash, organic waste, and recycling containers at the curb by 6 a.m. on collection day.

Thank you for allowing Valley Vista Services, Inc. to serve you!



**VALLEY VISTA
SERVICES**
WASTE DISPOSAL AND RECYCLING

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